



Symposium on Computer-Human Interaction for Management of Information Technology

San Jose, CA NOV 12-13, 2010

Committee

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Nicole Forsgren Velasquez, Pepperdine U.
Adam Moskowitz

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Ken Chizinsky, Cisco
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Andrew Hume, AT&T Labs Research
Thomas A. Limoncelli, Google NYC

Contributions Accepted

- Papers
- Short Papers
- Poster Proposals
- Presentations of research published elsewhere
- Experience Reports
- Panel Proposals
- Tutorials/Courses

Dates

Papers Submission

July 3, 2010

Presentations

Sept 7, 2010

Poster Submission

Sept 24, 2010

Invitation to Participate

Started in 2007, ACM CHIMIT Symposium is the leading forum for discussing topics on IT management with a focus on people, business, and technology. At CHIMIT, researchers and practitioners share issues, solutions, and research drawing upon fields such as human-computer interaction, human factors, computer systems, and management and service sciences to address cognitive, social, and technical issues in managing the increasing complexity of modern IT systems.

Topics

Original contributions are sought broadly on user studies, processes and practices, organizational knowledge, design, experimental studies, tools, and automation approaches for IT management.

User Studies

- Ethnographic studies of IT work in context
- Patterns of work for various IT processes

Experimental Studies

- Language in human-machine interaction
- Evaluations of system management interfaces

Processes and Practices

- Development and use of processes in IT
- Best practices in problem solving strategies

Tools and Techniques

- Interaction techniques for system management
- Collaborative system administration workspaces

Organizational Knowledge

- Case studies and techniques for expertise-finding
- Approaches to supporting communities of practice

IT Beyond the Large Enterprise

- IT management for non-professionals
- Impact of new organizational forms on IT

Automation

- Human interfaces to automation
- Policy-based interaction and control

Design

- Design of human-centered systems
- Architectural considerations for user experience



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